



Evidence pack

Organized dispute records for merchant review. Not a submission to any processor.

EVIDENCE PACK · HUMAN REVIEW REQUIRED

Dispute reason	Item not received
External reference	SYNTH-APP-REVIEW-001
Order	#1001
Disputed amount	33.00 USD
Tracking reference	SYNTH-TRACK-001
Evidence states	Confirmed · Needs review · Missing

SYNTHETIC SAMPLE — every identifier, record and document shown here is fictional. No real merchant, customer, order or outcome is represented.

01

Evidence checklist

CONFIRMED	Order record Order #1001 with two line items and a 33.00 USD total.
CONFIRMED	Payment record Recorded payment activity for the disputed order.
CONFIRMED	Fulfillment record One fulfillment created. Dispatch only — this does not establish delivery.
NEEDS REVIEW	Tracking reference SYNTH-TRACK-001 recorded. Confirm the carrier and that it belongs to this shipment.
MISSING	Carrier delivery event No delivery scan was reported. Shown as missing, not hidden.
MISSING	Recipient signature Not provided.
NEEDS REVIEW	Customer communication Add a non-identifying summary of what was discussed.

Gaps stay visible. The pack never claims that delivery was authenticated, and predicts no outcome.

02

Dated timeline

Order placed	Order #1001 · 33.00 USD From the store record
Payment recorded	Payment activity for the order From the store record
Fulfillment created	Tracking reference SYNTH-TRACK-001 From the store record
—	Delivery event — not reported by the carrier Absence shown as part of the record
Customer reported	Non-receipt reported Stated by the merchant
Dispute opened	Item not received · SYNTH-APP-REVIEW-001 Stated by the merchant

You review every statement, then print and submit the dispute yourself. SignalCards does not submit anything on your behalf and makes no guarantee of any outcome.