



Chargeback Evidence Packet
by SignalCards

Chargeback Evidence Packet

Structured dispute records prepared for merchant-controlled review and submission.

SUBMISSION PACKET

Merchant / store	Northstar & Pine Demo Goods (Fictional)
Order number	DEMO-SC-2407-389
Dispute category	Fraud / unrecognized transaction
Dispute amount	389.00 USD
Response deadline	2026-08-14
Generated	2026-07-14 08:30 UTC
Case ID	DEMO-CB-2026-0001

SYNTHETIC SAMPLE — all names, addresses, identifiers, records, and documents in this demonstration are fictional.



01

Case summary

Merchant	Northstar & Pine Demo Goods (Fictional)
Order	DEMO-SC-2407-389
Amount	389.00 USD
Dispute category	Fraud / unrecognized transaction
Reason code	DEMO-UNRECOGNIZED
Response deadline	2026-08-14

Merchant position

The available records indicate that the demonstration order was accepted, fulfilled, delivered to the address entered at checkout, and followed by customer correspondence referencing that same address.

Factual case summary

The submitted records show a fictional 389.00 USD order, an approved authorization event, matching AVS/CVV result statuses, documented packing, carrier acceptance and delivery, a later address-confirmation email, and coarse regional consistency.

SYNTHETIC SAMPLE



02

Dated timeline

Date	Event	What the records show	Evidence
2026-07-02	Order placed	The order record shows DEMO-SC-2407-389 created for one studio lamp at 389.00 USD.	E1
2026-07-02	Payment authorized	The payment record shows an approved authorization event for 389.00 USD.	E2, E3
2026-07-04	Order packed	The fulfillment record shows the demonstration item packed and assigned to one package.	E4
2026-07-05	Carrier accepted shipment	The fictional carrier record shows acceptance at the Sampleton origin facility.	E5
2026-07-08	Delivery event	The fictional carrier record shows delivered status in destination postal region ZZ 00000.	E5
2026-07-09	Customer email	The synthetic customer email confirms the same delivery address and receipt of a carrier notice.	E6
2026-07-10	Dispute opened	The case record lists a fictional unrecognized-transaction dispute.	—

SYNTHETIC SAMPLE



03

Evidence E1 · Order confirmation

Order and checkout records



NORTHSTAR & PINE
FICTIONAL DEMO COMMERCE RECORD

SYNTHETIC SAMPLE

Order confirmation

Order DEMO-SC-2407-389 · placed 02 July 2026

ORDER DETAILS

Customer	Mira Example
Email	mira.example@example.invalid
Item	Hand-finished studio lamp · charcoal
Quantity	1
Order total	389.00 USD
Status	Confirmed

DELIVERY DESTINATION

Address	14 Fictional Lantern Way
Locality	Sampleton, ZZ 00000
Country	Fictionland

ORDER REFERENCE

Channel	Direct web checkout (demo)
Reference	DEMO-SC-2407-389
Created	2026-07-02 10:14 UTC

Order system export · generated solely for the SignalCards packet demonstration

NOT A REAL RECORD

Record date	2026-07-02
Source	Northstar & Pine fictional order export

What the record shows

The record shows order DEMO-SC-2407-389 for one studio lamp, totaling 389.00 USD, with the fictional customer and delivery address entered at checkout.

Relevance to the dispute

It identifies the disputed order, amount, item, customer-provided contact details, and delivery destination.



03

Evidence E2 · Payment authorization

Order and checkout records



NORTHSTAR & PINE
FICTIONAL DEMO COMMERCE RECORD

SYNTHETIC SAMPLE

Payment authorization context

Synthetic status record · no card number stored

AUTHORIZATION

Order	DEMO-SC-2407-389
Amount	389.00 USD
Authorization result	Approved
Credential display	No card number included
Demo reference	AUTH-SYNTHETIC-NOT-VALID

EVENT TIMING

Requested	2026-07-02 10:14 UTC
Recorded	2026-07-02 10:14 UTC

SCOPE

Issuer identity	Not included / not required
Environment	Wholly synthetic demonstration

Payment event export · generated solely for the SignalCards packet demonstration

NOT A REAL RECORD

Record date 2026-07-02

Source Synthetic payment event export

What the record shows

The record shows an approved authorization event for 389.00 USD linked to the demonstration order; no card number is displayed.

Relevance to the dispute

It establishes the amount and timing of the payment authorization associated with the disputed order.



03

Evidence E3 · AVS and CVV result statuses

Order and checkout records



NORTHSTAR & PINE
FICTIONAL DEMO COMMERCE RECORD

SYNTHETIC SAMPLE

Checkout verification results

Result statuses only · no payment-card data

ADDRESS VERIFICATION

AVS result Full match

Street result Match

Postal result Match

Data retained Status only

SECURITY-CODE VERIFICATION

CVV result Match

Code value Not stored

Data retained Status only

Event 2026-07-02 10:14 UTC

RELATIONSHIP TO ORDER

Order reference DEMO-SC-2407-389

Delivery postal region ZZ 00000 (fictional)

Verification event export · generated solely for the SignalCards packet demonstration

NOT A REAL RECORD

Record date 2026-07-02

Source Synthetic checkout verification export

What the record shows

The record shows AVS full-match and CVV match statuses for the demonstration checkout; only result statuses are retained.

Relevance to the dispute

The matching statuses provide factual checkout context connecting the supplied address fields with the authorization event.



03

Evidence E4 · Packing and fulfillment record

Fulfillment and delivery



NORTHSTAR & PINE
FICTIONAL DEMO COMMERCE RECORD

SYNTHETIC SAMPLE

Packing and fulfillment record

Warehouse activity for synthetic order

PACKED ITEM

Order	DEMO-SC-2407-389
SKU	DEMO-LAMP-CHARCOAL
Description	Hand-finished studio lamp
Quantity	1
Packed	2026-07-04 15:22 UTC
Status	Released to fictional carrier

PACKAGE

Package ID	PKG-SYN-7784
Weight	3.8 kg (demo)
Count	1 of 1

CONTROL

Packing check	Completed
Label created	2026-07-04
Carrier handoff	2026-07-05

Fulfillment system export · generated solely for the SignalCards packet demonstration

NOT A REAL RECORD

Record date 2026-07-04

Source Northstar & Pine fictional fulfillment export

What the record shows

The record shows one studio lamp packed on 2026-07-04 and released to the fictional carrier under the demonstration package reference.

Relevance to the dispute

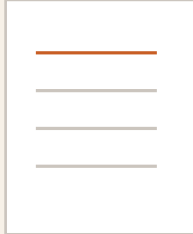
It documents what was fulfilled and when the order entered the delivery process.



03

Evidence E5 · Carrier delivery record

Fulfillment and delivery



ORIGINAL PDF SOURCE

Carrier delivery record

2 original page(s) indexed and appended after the divider

Record date 2026-07-08

Source Parcel Comet Demo Logistics (fictional)

What the record shows

The two-page fictional carrier record shows acceptance, transit events, and a delivered status for the customer-provided demonstration destination.

Relevance to the dispute

It provides the shipment chronology and delivery event tied to the same destination shown in the order record.

SYNTHETIC SAMPLE



03

Evidence E6 · Customer address-confirmation email

Customer communication



NORTHSTAR & PINE
FICTIONAL DEMO COMMERCE RECORD

SYNTHETIC SAMPLE

Customer email record

Relevant correspondence retained as a synthetic exhibit

From Mira Example <mira.example@example.invalid>
To Northstar & Pine Demo Support <support@northstar-demo.invalid>
Subject **Re: address for DEMO-SC-2407-389**

Hello,

Yes — 14 Fictional Lantern Way, Sampleton, ZZ 00000 is the correct delivery address for my demonstration order.

I also received the fictional carrier delivery notice this morning.

Regards,

Mira Example (fictional customer)

Support mailbox export · generated solely for the SignalCards packet demonstration

NOT A REAL RECORD

Record date 2026-07-09
Source Northstar & Pine fictional support mailbox

What the record shows

The synthetic email confirms the same fictional delivery address and states that a carrier delivery notice was received.

Relevance to the dispute

It connects customer-originated correspondence with the order reference and destination after delivery.

03

Evidence E7 · Coarse location consistency

Session context

**NORTHSTAR & PINE**
FICTIONAL DEMO COMMERCE RECORD

SYNTHETIC SAMPLE

Coarse session-location consistency

Privacy-limited regional result · no precise IP retained

REGIONAL CONSISTENCY	
Checkout region	Sampleton region, Fictionland
Delivery region	Sampleton region, Fictionland
Consistency result	Same coarse region
Precise IP address	Not included

LIMITATIONS	
Device fingerprint	Not available
Interpretation	Coarse location is contextual, not identity proof

Session context export · generated solely for the SignalCards packet demonstration

NOT A REAL RECORD

Record date	2026-07-02
Source	Synthetic session-context export

What the record shows

The record shows the checkout region and delivery region as the same fictional coarse locality; no precise IP address is included.

Relevance to the dispute

It provides limited contextual consistency between the checkout session region and delivery region.



04

Evidence index

ID	Evidence title	Date	Source document	App.
E1	Order confirmation	2026-07-02	synthetic_order_confirmation.png	—
E2	Payment authorization	2026-07-02	synthetic_payment_authorization.jpg	—
E3	AVS and CVV result statuses	2026-07-02	synthetic_avs_cvv_results.png	—
E4	Packing and fulfillment record	2026-07-04	synthetic_fulfillment_record.png	—
E5	Carrier delivery record	2026-07-08	synthetic_carrier_delivery_record.pdf	A1
E6	Customer address-confirmation email	2026-07-09	synthetic_customer_email.png	—
E7	Coarse location consistency	2026-07-02	synthetic_coarse_location_record.png	—

SYNTHETIC SAMPLE



05

Original document appendix

The following pages reproduce the selected source PDF documents without an authored header, footer, watermark, crop, or copy-type overlay. Document identity is provided on this divider and in the evidence index.

Appendix	Evidence	Original document
A1	Carrier delivery record	synthetic_carrier_delivery_record.pdf

SYNTHETIC SAMPLE

Shipment progress

TRACKING REFERENCE

DESTINATION

SYN-NEVER-VALID-2026-7784

14 Fictional Lantern Way, Sampleton, ZZ 00000

- Label registered

2026-07-04 18:05

Synthetic fulfillment center
- Shipment accepted

2026-07-05 09:40

Sampleton origin facility
- In transit

2026-07-06 23:18

Fictionland regional hub
- Out for delivery

2026-07-08 08:12

Sampleton delivery route
- Delivered

2026-07-08 14:36

Destination postal region ZZ 00000

Delivery detail

STATUS	Delivered (synthetic record)
DELIVERY EVENT	2026-07-08 14:36 local demonstration time
DESTINATION	14 Fictional Lantern Way, Sampleton, ZZ 00000
POSTAL REGION	ZZ 00000
PACKAGE	PKG-SYN-7784 · one parcel
RECIPIENT DETAIL	No named recipient recorded
SIGNATURE	Not requested

This fictional delivery record does not identify who authorized the underlying transaction.